

## Q in Fresnaye Disclaimer & Legal Notice

In the case of force majeure and other hindrances for which the guesthouse is not responsible, in particular those outside the guesthouse's sphere of influence, the guesthouse reserves the right to withdraw from the contract without the guest being entitled to any claim for compensation.

### Liability

1. Q in Fresnaye (Quarters Guest house cc), nor any of their directors, officers, employees, representatives, or agents shall not be liable for any loss or damage (whether direct, indirect, Consequential or otherwise) suffered by the guest and/or any other person. The guest And/or any other person indemnify the guesthouse and their directors, officers, Employees, representatives or agents against any claim by any other person, arising from any cause in connection with the delivery of services, save in the event that such loss or damage arises from gross negligence or willful misconduct on the part of the guesthouse or any of their directors, officers, employees, representatives or agents.
2. Notwithstanding the foregoing, nothing in these terms and conditions is intended to exclude or limit any of the guest's rights. The guests have as a consumer under the Consumer Protection Act 68 of 2008 or any other applicable law which may not be excluded or limited, or to exclude or limit in any way the liability to the guest or any other person under the CPA or any other applicable law which may not be excluded or limited.
3. Guests use the Property and recreational facilities at their own risk. Quarters Guesthouse cc is not liable for deficiencies not immediately recognizable when acting with due diligence, or for damages resulting therefrom. In particular, a pursuant reduction in price may not be demanded.
4. The contractual partner understands and agrees that the guesthouse and any holding or subsidiary company will not accept responsibility for any loss or damage to vehicles parked or property that might be inside such vehicle. Vehicles and property stored entirely at own risk.
5. For items brought into the guesthouse, the guesthouse is only liable up to the respective legal maximum amount. The safekeeping of valuable items, money and securities may be declined if said items are substantially more valuable than those guests of the guesthouse usually place in safekeeping.